**Form for**

**WITHDRAWAL FROM CONTRACT / COMPLAINT**

|  |  |
| --- | --- |
| Seller : | Buyer : |
| **EFEGRAV s.r.o.**  **Charbulova 25**  **618 000 Brno, Czech Republic** | First name and surname :  Address : |

***The procedure for withdrawal from the contract/complaint according to the terms and conditions:***

1. *Indication of whether it is a withdrawal or a complaint*
2. *Filling the form and sending the form with the goods*
3. *The goods must not be sent COD, otherwise they will not be accepted*

**I hereby announce that I withdraw from the contract for the purchase of the following goods / claim the following goods:**

|  |  |
| --- | --- |
| **Invoice number :** | **Date of order :** |

|  |  |  |
| --- | --- | --- |
| ***Units:*** | ***Product ID / name:*** | ***Reason :*** |
|  |  |  |

***Refunds :*** In case your order was paid by online card, the money will be refunded automatically back to the account belonging to the bank card.

In case your order was paid by other means, please fill in the account number in IBAN format, country or SWIFT code.

|  |  |  |
| --- | --- | --- |
| **IBAN** |  | |
| **Country** of recipient |  | |
| SWIFT |  | |
| Date : | | Buyer's signature : |

|  |  |  |
| --- | --- | --- |
| **To be completed by the seller:** | | ***Date of acceptance:*** |
| *Handled by:* |  | |
| *Method:* |  | |
| *Date of execution:* |  | |
| *Signature:* |  | |